



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
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| APPLICATION NUMBER | FILING/RECEIPT DATE | FIRST NAMED APPLICANT | ATTORNEY DOCKET NUMBER |
|--------------------|---------------------|-----------------------|------------------------|
| 09/692,926 | 10/20/2000 | Douglas J. Cowell | 00-5019 |

FORMALITIES LETTER

Leonard C Suchyta
Verizon Services Group
600 Hidden Ridge
HQE03G13
Irving, TX 75038



OC000000005653198

Date Mailed: 01/04/2001

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

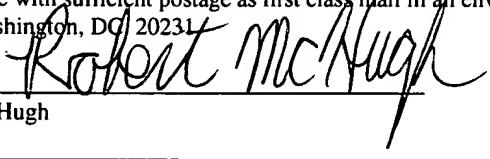
Customer Service Center
Initial Patent Examination Division (703) 308-1202
PART 2 - COPY TO BE RETURNED WITH RESPONSE

03/07/2001 HVU0H61 00000084 072339 09692926

01 FC:105 130.00 CH

CERTIFICATE OF MAILING (37 CFR 1.8(e))

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to the Box Missing Parts Commissioner for Patents, Washington, DC 20231


Robert McHugh

Date



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re. Application Of : Douglas J. Cowell et al.
Serial No. : 09/692,926
Filed : 10/20/2000
Title : METHOD AND SYSTEM FOR CALL CENTER SCREENING

SUBMISSION OF MISSING PARTS OF APPLICATION

BOX MISSING PARTS
COMMISSIONER FOR PATENTS
WASHINGTON, DC 20231

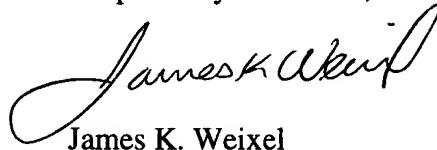
Dear Sir:

The following papers are submitted in response to Form PTO-1533, mailed 1/04/2001, Notice to File Missing Parts of Nonprovisional Application - Filing Date Granted. Acceptance and entry of these papers is respectfully requested. The Assistant Commissioner for Patents is authorized to charge my Deposit Account 07-2339 in the amount of \$130.00 to include the late filing fee and the surcharge set forth in 37 CFR 1.16(e) for a non-small entity. The Assistant Commissioner for Patents is also authorized to charge any additional fees or credit any overpayment resulting from the papers submitted herewith to Deposit Account 07-2339. **This letter is submitted in duplicate.**

1. Declaration and Power of Attorney signed by Douglas J. Cowell and Ravi Narayan as required in the above-entitled application by Form PTO-1533.
2. Assignment signed by Douglas J. Cowell and Ravi Narayan along with Assignment Recordation Form Cover Sheet.

Filing of these papers is respectfully requested.

Respectfully submitted,



James K. Weixel
Attorney for Applicant
Reg. No. 44,399

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